

10 reasons to love our online booking solution

American Express Global Business Travel is helping travelers book with Neo. Here are just a handful of the advantages users – from travelers and travel arrangers to travel managers – enjoy.

1 Superior user experience

Neo reduces the number of choices travelers have to make, screens they have to navigate, and action items they have to take.

2 Itineraries in an instant

Origin, destination, and dates compliant, priced itinerary with air, lodging, and car/rail options that is bookable in a single click.

3 Simplified management

Flexibility for travelers to make compliant bookings themselves, piece by piece, with the ability to make modifications whenever they want.

4 Traveler-driven choices

Neo builds itineraries based on travelers' preferences and learns what these are from their past booking history.

5 A broad array of content

Content from multiple sources means travelers will be offered a wide range of options when booking.

6 User-friendly trip info

Easy-to-view graphical timeline of traveler itinerary and expandable breakdown of their schedule with useful public transportation information.

7 Total cost-of-trip estimates

Neo will estimate out-of-pocket expenditures by factoring in the costs of meals and ground transfers.

8 With you wherever you go

At the desk or on the go, the same Neo whichever device you need to use.

9 Supplier optimization

Data from itineraries provide insight into travelers' spend behavior, use it to your advantage when negotiating with vendors.

10 Increased duty of care

Higher adoption will give more visibility into travelers' whereabouts in case of an emergency.